

**From:** William HAYES  
**To:** Microsoft ATR  
**Date:** 1/3/02 1:58am  
**Subject:** I have voted time and again for Microsoft by buying their software. The only people I know that are

I have voted time and again for Microsoft by buying their software. The only people I know that are objecting to the way Microsoft does business is people who want to pirate their software from me and the ones that think that they should be allowed open access to hack into it easier.

As a result of the foresight and vision brought by Microsoft, the price of home computers has come down to the point that every household can afford them and every child can learn to program them and use them if they have the ability and want to use them. Many advancements have been recognized and supported by Microsoft by developing software to support it.

Microsoft is a major source of the balance of payments with other countries. Microsoft has given the US the technological lead that should help keep the US on sound financial footing, but that financial lead could be overturned by an AT&T type of mistake that will only lead to higher costs and unsettling lack of leadership in home computers.

William C. Hayes